



know. compare. choose.

Tap in to your health care plan — anytime, anywhere

The **Blue Cross mobile app** helps you understand your health care plan and how it works. From deductible to claims to out-of-pocket costs, you'll have the information you need to manage your plan and get the most from your coverage, wherever you go.



View your claims and explanation of benefits statements to understand what providers charged and why. Look for emails and alerts to know when new information is posted to your account.



See what your plan covers, and which services require prior approval, before you make an appointment to receive care. If your plan requires authorizations or referrals, use your app to see when they're approved and when they expire. You'll avoid paying more than you should for care.



Know your deductible and how much you've paid toward your out-of-pocket balance.



Find care easily in your network¹ and check who's accepting new patients, office hours and other details. Compare the cost² and quality of doctors and hospitals by health care services and procedures. Look for Blue Distinction[®] Centers to find the best places for care.²



Show and share your health plan ID card with your doctor's office staff so they have the information they need to look up your coverage.



Keep your health information all in one place. Track your goals, medical records, health measures and doctor visits. Get reminders for annual vaccines and screenings. Find information and tips from WebMD[®].

LEARN MORE TODAY AT BCBSM.COM/APP.



"Highest Member Satisfaction among Commercial Health Plans in Michigan"

Blue Cross Blue Shield of Michigan received the highest score in Michigan in the J.D. Power 2018 U.S. Member Health Plan Study of customers' satisfaction with their commercial health plan. Visit jdpower.com/awards.

¹Always call providers before visits to confirm they're in-network.

²Cost estimates are available to most non-Medicare members.

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